

# AQUA COOLKEEPERS

## Instructions for the use of cooling products

Protect your pet against overheating, Aqua CoolKeepers keep people and pets cool the entire day!

- Immerse for just 5 – 10 minutes in cold water
- helps to prevent overheating

## The use of the cooling product (Also read the users-tip on the reverse of this leaflet)

First, make sure that you have a large quantity of water available in which you can immerse the cooling product. Then take the product out of the package and keep it under water while you softly knead the Aqua CoolKeeper. The cooling crystals in the product will fully absorb the cool water, and their cooling quality will be maintained for a minimum of two days. The product will expand a little and because of this it will be nicely soft and comfortable. This way you can use the product frequently, without ice or freezing. It is normal that the mat feels a little damp after being soaked. You can gently wring out the cooling product (do not squeeze too hard!) After a couple of hours most of the moisture is gone. Your pet does not have to wait before he can lie on the mat - this is immediately possible. For the best result you can soak the cooling product the evening before using it and then hang it out. This way the product will be completely dry the next morning and filled with lovely cool crystals. The product can be cooled in the refrigerator (not in the freezer, only in the cooling compartment), for example when you have planned a long drive and it will only get really warm in the afternoon. Never use a very cold product directly on your pet, which is unpleasant and not good for their muscles.

## The mat

Your pet will be pleased with this purchase. The cooling mat will protect your pet against overheating. Place on a flat surface where your pet can lie comfortably on the mat. It is not necessary for them to lie with their entire body on the mat, often they just like to keep their head, paws or buttocks cool. After a while the coolness might diminish a little on that area of the mat where the pet is lying, this because of the body warmth. You can then simply turn the mat over and provide your pet with coolness again. If your pet needs to get used to the mat and will not immediately lie on it, you can also put the mat on top of your pet when it is lying down, and thus the cooling effect will also take place.

If you lay the mat on a surface that is sensitive to dampness, (parquet floor), then you can put two towels under the mat. The crystals in the mat always give off a little condensation, which will then be absorbed by the towels.

## The collars

The cooling collar contains a reservoir with cooling crystals which precisely cover the arteries in the neck while wearing it. Because arteries lie near the surface of the skin, the blood directly flows along the cooling reservoir, as a result of which the entire body is eventually cooled. You can compare the impact by putting your wrists under cold running water. The cooling collar can be attached to a normal neck collar.

## Washing instructions

If it is necessary to wash the product, you then proceed as follows. Totally dry the product and make sure that it feels the way it felt when you first got it out of the package. It can take some days before the product has lost its moisture entirely. You can wash the product rapidly with mild soap (but preferably without) by hand. Do not use any detergents or aggressive cleansing products! These will damage the crystals as a result of which they can lose their effectiveness.

## Instructions for long-term user pleasure

If you want to store your Aqua CoolKeeper, first make sure that it is entirely dry. This can take some days. You can get the Aqua CoolKeeper to dry faster by hanging it outside in the wind. Never put away the Aqua CoolKeeper in a plastic bag or plastic container when it is still slightly wet, this can cause mould.

The following actions are damaging for Aqua CoolKeeper:

- the Aqua CoolKeeper cannot tolerate salt water
- de Aqua CoolKeeper cannot tolerate petrol or diesel
- de Aqua CoolKeeper cannot tolerate alcohol
- de Aqua CoolKeeper cannot tolerate bleaching agents or chlorine

The above-mentioned actions will damage the cooling qualities of the Aqua CoolKeeper.



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## Questions and tips

### Best way to soak the cooling products

Make sure that you have a considerable amount of water available for the cooling product. The mats in particular can absorb quite a large quantity of water. When you are going to soak the products, stay with them. They need a couple of minutes to swell up and it is not good to let them saturate entirely in water. The best way to use the products is when they have swollen to a maximum of 1 centimetre thickness, but preferable a little less. Please also make sure that the neck collars particularly do not become too heavy, especially for smaller house pets. Therefore stay with them during the soaking process, touch the product, and when it is approximately three-quarter of a centimetre thick it can be taken out of the water. After that, gently wring it a little (not squeezing it too hard!) and hang the product out for a little while. If you have not saturated the crystals with water, they will pull the water from the fabric of the cooling product, and the cooling product will be entirely dry after a couple of hours. So if the cooling product remains wet, it has been in the water too long.

### The mat does not become dry within a couple of hours

Probably the mat has been in the water too long. Try to wring it out as well as possible. In this case you can do nothing more but wait until most of the water has evaporated again. Eventually the mat will become dry again, but it can take a couple of days. Hang it out well so that the air can ventilate it on both sides, which accelerates the drying process and prevents mould or unpleasant odours. The next time leave the mat in the water a little while less, read the tip above.

### My pet does not want to lie on the mat

Some pets do not understand very well what is so handy about the cooling mat. You can also put the mat on top of your pet when it is lying down, then the cooling effects also take place. A pet often then understands after a while that the mat feels nice and cool, and will choose the mat when he wants. It is also not necessary for a pet to lie entirely on the mat. Some find it simply pleasant to just lie on a part of the mat. Always try to give your pet the possibility to choose, so make sure that your pet does not have to lie on the mat, but can also choose to lie beside it. This is particularly important in benches/kennels.

### The cooling collar does not feel cool anymore

If your pet is wearing the cooling collar for a couple of hours it seems as if it does not feel cool anymore. If you take off the neck collar and touch the place where the neck collar was, then you certainly feel coolness! Aqua CoolKeeper still does its work, but has also partly taken on the temperature of the body of your house pet. However, if you think that the neck collar could be a bit cooler, you can always immerse it again in water for a little while, or just simply put it for fifteen minutes in a cooler spot (shade). Then the neck collar will be comfortably cool for use again!

### Is it not too cold?

When Aqua CoolKeepers are used in a moment when your pet is feeling warm, they are not too cold. But if the Aqua CoolKeeper is used for your pet when it is not warm, or when your pet is not feeling warm, then the coolness could be unpleasant on a given moment. For this reason you must always pay attention to how your pet feels, and pay attention to the temperature outside. Aqua CoolKeepers are absolutely not cold enough to represent any form of danger for health, however, it could feel unpleasant when your pet is not feeling warm and therefore does not need any cooling.

However, do pay attention when you have just taken Aqua CoolKeeper out of the fridge (not the freezer compartment!), because at such a moment the Aqua CoolKeeper, are too cold to use immediately. It is best to wait for 15 minutes before using Aqua CoolKeeper. You can also test the coolness yourself by keeping the Aqua CoolKeeper tightly around your wrist for about 10 seconds, you can then experience yourself how it feels, and if it is necessary to use at that specific moment.

### Also for people!

Aqua CoolKeepers now also has cooling products for people! Experience the cooling effects of the Aqua CoolKeeper yourself! See

### Further questions

If your questions are not answered in this letter, you can always email us on: [info@aquacoolkeeper.com](mailto:info@aquacoolkeeper.com)  
We will then reply to you as soon as possible.